



June 3, 2022

Freight Program Update

Effective July 1st, Water-Right Group customers can take advantage of our revised freight program to help offset increasing freight costs from our Appleton, WI facility.

Historically freight allowance was based exclusively off the core units on an order and did not consider any parts, filters, or specialty items. This updated program is now inclusive of all products found in our Residential Unit & Valve Price Books, Specialty Products, and Parts Catalogs.

How It Works:

Shipments Outside of Wisconsin	
Order Total	Freight Program
\$12,000 +	No-charge - Freight costs will be prepaid by Water-Right
\$6,000 - \$11,999	50% - Freight costs will be prepaid by Water-Right and 50% added to customer's invoice
\$1 - \$5,999	Full Freight costs will be prepaid and added to customer's invoice
Shipments Within Wisconsin	
Order Total	Freight Program
\$3,000 +	No-charge - Freight costs will be prepaid by Water-Right
\$1 - \$2,999	Full Freight costs will be prepaid and added to customer's invoice

This program will go into effect on any **new orders placed on July 1, 2022** and after. For those customers that qualify for our Consignment Program, your consignment units will be included in these totals.

Please Note the Following Restrictions:

- **CustomCare** commercial units not found in the Residential Unit and Valve and Specialty Price books
- **Media-Only** orders do not qualify for this pre-paid freight program and will incur freight charges.

These non-qualifying purchases will incur freight charges.

Other Details:

For all qualifying pre-paid orders Water-Right Group will ship product via the carrier of our choice. If you require a specific carrier, then the order could be subject to freight charges. If you require additional services such as a lift-gate, notifications, delivery assistance, etc. which incur additional charges above and beyond the shipping costs, these charges will be billed. The customer is obligated to advise our Customer Service department of these additional needs at the time of order placement.

This policy does not apply to international/export orders. Please contact your Regional Sales Manager, Territory Sales Rep., or our National Sales Channel Manager regarding any shipments outside the continental United States as well as for any other questions you may have regarding this new program.

As always, we thank you for your continued business as we continue to find better ways to strengthen our partnership.

The Water-Right Team

Water-RightGroup.com

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