

August 10, 2022

Hello Water-Right customers,

I'm pleased to reach out to you today with an update on our current production rate. We are back to the normal 3-5 day turn around time. It has been awhile since we've been able to say that and it feels great!

With that in mind, I'd like to note that there are some materials that are still causing delays on orders and therefore extending lead times on complete units and select parts. Please work with our Customer Service team to identify the units and components affected on your orders. The items that are difficult to procure are changing all the time, so that will be the easiest way to get the most accurate information.



Also, be aware that **August 17-19** the production line will be down while our teams conduct inventory.

You can still place orders during that time, but there will be a temporary extended lead time on the fulfillment of your order.

We appreciate your patience while we worked through the various challenges that have presented themselves over the past year and look forward to enjoying the normalcy that has finally returned!

If you have any questions about your order or to place a new order, please email [orders@water-right.com](mailto:orders@water-right.com).

Thank you,

A handwritten signature in black ink, appearing to read "Mike Holt".

Mike Hanten,  
Director of Operations

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Water-RightGroup.com

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