

ClearHome Filtration Limited Warranty

Congratulations. You have purchased one of the finest water treatment systems available. In the unlikely event of a problem due to defects in material and workmanship, we proudly warrant our water filters to the original owner, when installed in accordance with A. O. Smith specifications. This warranty is effective from the date of original installation for:

A period of ONE YEAR:

A. O. Smith Water Treatment warrants its tank and filter solutions to be free of defects in material and workmanship.

A period of FIVE YEARS:

A. O. Smith Water Treatment warrants its IN/OUT head assemblies to be free of defects in material and workmanship.

This warranty does not cover any equipment purchased for use in applications in which the product is not suited. It is the responsibility of the buyer to determine if a product is suitable for a particular application.

Our obligations under this warranty are limited to the repair or replacement (at A. O. Smith's sole discretion) of the failed parts of the water treatment unit manufactured by A. O. Smith, and we assume no liability whatsoever for direct, indirect, incidental, consequential, special, general or other damages.

We assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligations for us.

We assume no liability and extend no warranties, expressed or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use described in the owner's guide or performance data sheet for the product.

The warranty provided herein applies, only when used within the product specifications and service life, from the date of installation, beyond which A. O. Smith is absolved of any and all liability for any use of the product. There are no other warranties, either of merchantability or fitness, either expressed or implied.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state

THIS WARRANTY EXCLUDES THE FOLLOWING:

- Damage caused by improper installation, operation or care.
- Damage caused by chemical attack, environment, accident, fire, flood, freezing, Act of God, misuse, misapplication, neglect, oxidizing agents (such as chlorine, ozone, chloramines and other related components), alteration, installation or operation contrary to the printed instructions, or by the use of accessories or components which do not meet A. O. Smith's specifications, including the use of a replacement element not manufactured or supplied by A. O. Smith. Refer to the specifications section in the Installation and Operating manual for approved application parameters.
- Modification or alteration by other than A. O. Smith employees.
- Rubber type parts and normal wear items i.e. "O" rings, etc.
- Any costs of labor or expenses expended in the removal and/or installation of unit, or any surrounding device.
- Altering or removing the A. O. Smith information label.
- Use of non A. O. Smith approved cartridges, filters, or replacement parts with the appropriate systems or vessels.
- Non-use of supported piping for plumbing connections to In/Out connections.

Service under this warranty is to be provided by the distributor/ installer who sold the unit to the user. If the distributor is unable to provide warranty service, contact:

A.O. Smith Water Treatment (North America), Inc. 1900 Prospect Court • Appleton, WI 54914 Phone: 920-739-9401 • Fax: 920-739-9406

A Returned Goods Authorization (RGA) number must be received from the above office and placed on all shipments to and correspondence with A. O. Smith Water Treatment.

Please be prepared with the following information:

- 1. Model number and serial number.
- 2. Date of installation.
- 3. Name of installer
- 4. Nature of problem.
- 5. Your address and contact information.